



# H-WAVE HOMECARE PROGRAM



## Personalized Treatment is Our Standard of Care

H-Wave HomeCare is a one-of-a-kind pain relief and rehabilitation program. With every prescription of the FDA-cleared H-Wave device, our trained consultants provide an extensive, in-person evaluation and custom treatment protocol. This ensures positive patient results, and transparency for physicians and insurance adjusters.



**Prescribed  
H-Wave Device**



**Personalized  
9-Step System**



**H-Wave  
HomeCare Program**

When the H-Wave HomeCare Program is prescribed by a physician; a one-on-one in-person meeting with the patient is always performed, and H-Wave team members provide all of the following services:

1

### Physician Input



Review of the diagnosis and communication with the physician as needed about the symptoms, root causes, and goals of treatment.

2

### Patient Interview



Interview the patient regarding their symptoms, feelings, and expectations. Actively listen to build trust and help give the patient confidence and hope for the best outcome.

3

### Custom Protocol Development



Develop an initial protocol recommendation based on physician and patient review including electrode placement, ideal body positioning, frequency settings, intensity settings and treatment schedule.

4

### In-Person Training



Meet with the patient to provide a full-length evaluation treatment using the custom protocol developed. Provide instruction and ensure the patient is comfortable using the device on their own.

5

### Adjustment



Modify all positioning and settings as needed based on feedback during the evaluation. Meeting with the patient again as necessary to provide a modified protocol evaluation treatment.

6

### Follow-Up



Follow up phone call and survey is completed in the first several weeks to monitor compliance and ensure positive outcomes.

7

### Outcome Report



Outcome Report is generated and faxed to the prescribing physician and insurance adjuster if applicable.

8

### Results Guaranteed



If outcomes are not positive the process starts again from the beginning or the device is returned and our 30-Day Money Back Guarantee is enacted.

9

### Ongoing Support



A longer term follow-up phone call and survey is performed to ensure continued success and answer any questions the patient may have.